

*Perini*



## 25 YEAR PRODUCT GUARANTEE

Pittella guarantees its products against defects in workmanship or materials for 25 years. If within this time a product is found to be defective or stops working, Pittella will repair or replace the goods free of charge.

Please refer to our terms and conditions of sale for our full product warranty statement at [pittella.com.au/display/privacy](http://pittella.com.au/display/privacy)

Provided in this document is information that describes how you can properly care for your Pittella products.

### Changes in Product Design

Pittella reserves the right to alter in any way the design of our products without notice. Accordingly, the customer acknowledges that at the time the goods are replaced, changes to original product design may have occurred.

In circumstances where products have been deleted from stock lines the customer shall be provided with a replacement product closest to that which was purchased, with regard to both the design of the original product and price paid.

### Cleaning and Maintenance

#### Brass, Nikral Lega Zama and Aluminum Products

The majority of our products are manufactured from these materials and as you may be aware these metals and alloys have their limitations.

Brass products electroplated in Satin Chrome or Polished Chrome should be cared for with the use of a soft cloth and methylated spirits. Polished Brass finish should be cleaned with a mild soap and warm water only.

In the case of Antique Brass (AB) and Patine Steel (PS), use furniture oil or similar to seal its surface.

Nikral Lega Zama and Aluminum should be treated with care and cleaned only with warm soapy water.

#### 28%Pb Crystal

Our crystal hardware is 28%Pb. This means it has a lead content of 28%, allowing for greater light refractory throughout the item, giving it a much brighter look than ordinary glass.

We recommend the use of warm water with a mild soap and a non-abrasive cloth to wipe down crystal items to prevent the build up of grime from ones hands over time.

From time to time, we also recommend the use of Windex or a standard glass cleaning solution to further enhance the crystal's clarity after the grime build up is removed.

### Stainless Steel

Both the 'Design' and '6 Series' ranges are manufactured in either 316AISI or 304-grade Stainless Steel. These grades of Stainless Steel are very durable in harsh atmospheric conditions although it is imperative that these materials are cared for throughout their working life and this includes regular cleaning as part of their maintenance.

We recommend the use of warm water with a mild soap and a non-abrasive cloth. This will stop the build up of grime and other deposits found in the atmosphere both on external and internal applications. We strongly advise that a thorough wash down of the items follows this cleaning process.

If scratches are noticed on the surface of the products we recommend the use of grain-impregnated pads such as 'Scotch-Brite' to be used following the direction of satin at all times.

**Please note our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.**